



SERVICE AND WARRANTY HANDBOOK



NEW VEHICLE INFORMATION - *DODGE Service & Warranty Handbook*

Owner Details

Name.....

Address.....

.....

.....Postcode.....

Selling Dealer's Stamp

Selling Dealer's Sales Manager Signature

.....

Vehicle Details

Model Name

Model Type.....

Vehicle Identification Number (VIN)

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Warranty Commencement Date.....

Registration Number

Radio Code

IMPORTANT NOTICE

In the event that we need to contact you about your vehicle, please notify us if there is any change to name, address or ownership. Please use the "Change of Ownership" form located at the end of this handbook.

DODGE, KEEP IT REAL, KEEP IT GENUINE!

**There are three ways to keep your Dodge
100% Dodge.**

Genuine Dodge Service:

Dodge technicians and service advisors are factory trained and know your Dodge inside and out, and help to ensure that your vehicle is running at peak performance.

Genuine Dodge Parts:

Insist on Dodge genuine parts as these are designed to keep your vehicle running smoother for longer.

Genuine Dodge Accessories:

Personalise your vehicle with genuine Dodge accessories which have been designed with your needs and your vehicle in mind. That translates into a real difference in fit, engineering, materials, testing and safety. It's all to pass the ultimate test - how they look, perform and last on your vehicle.

For further information, visit:

www.dodge.com.au

or phone

1300 005 337

to locate your nearest
authorised Dodge dealer.

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- A. Vehicle operators should ensure that they are fully aware of the contents of the vehicle handbook and have familiarised themselves with the vehicle before driving.**
- B. The routine maintenance schedule in this handbook supersedes that laid out in the operating information/owners manual.**
- C. All material contained in this publication is based on the latest information available at the time of publication approval. Chrysler reserves the right without notice to publish revisions at any time.**

After you have read this manual, it should be stored in the vehicle for convenient reference and remain with the vehicle when sold.

ETHANOL IN PETROL

Chrysler recommends that your vehicle be operated on fuel containing no more than 10% ethanol. Use of fuel with an ethanol content higher than 10% may result in engine malfunction, starting and operating difficulties and materials degradation. These adverse effects could result in permanent damage to your vehicle. Purchasing your fuel from a reputable supplier may reduce the risk of exceeding this 10% limit and/or of receiving fuel with abnormal properties. It should also be noted that an increase in fuel consumption can be expected when using ethanol blended fuels, due to the lower energy content of ethanol.

PRIVACY POLICY

At Chrysler, we share your concern over privacy. Your personal information may be shared within the Chrysler Group, associated companies and third party suppliers for administration of the warranty program and promotional or marketing reasons. You may elect to have no other communication with us, other than is related to these warranty-related issues and customer satisfaction measures.

However, we wish to maintain an on-going relationship with you, as a member of the Chrysler family. This requires the use of the information provided to us, either directly or through our authorised dealer network or authorised third party suppliers. This information allows both your dealer, Chrysler and third party entities to provide you with continuing support and assistance, and it helps us in the development of relevant marketing communications and special offers for your benefit.

A full copy of the Chrysler Privacy Policy may be obtained through your dealer, through a Chrysler office or on our website www.chrysler.com.au. You are entitled to access any information we have collected about you. Full details of this process is defined within our Privacy Policy. Put simply, all you have to do is notify Chrysler of your request in writing marked to the attention of Chrysler Jeep Dodge National Sales Manager at PO Box 4214, Mulgrave, VIC 3170 or make the request via our website.

1. YOUR RIGHTS UNDER THESE WARRANTIES

The warranties contained in this handbook are the only express warranty that Chrysler makes for your vehicle. These warranties give you specific legal rights.

All warranties implied by law are excluded to the full extent permitted by law.

2. WHAT IS COVERED

2.1 BASIC WARRANTY

A. What is Covered at No Cost to You

The Basic Warranty covers the cost of parts and labour needed to repair any defective item on your vehicle - that is, defective material, workmanship, or factory preparation. You pay nothing for these repairs. These warranty repairs or adjustments - including all parts and labour connected with them - will be made by your authorised dealer at no charge, using new or re-manufactured parts. There is a list of excluded components/services on page 8-10. Tyres are covered by their manufacturer's warranty (see item 2.1B).

B. Tyres Are Covered by Other Warranties

Tyres are not covered by the Basic Warranty and instead are covered by separate warranties offered by their makers.

C. Towing Costs Are Covered Under Certain Circumstances

The Basic Warranty covers the cost of towing your vehicle to the nearest authorised dealer if your vehicle cannot be driven because a covered part has failed.

D. When it Begins

The Basic Warranty begins on either of the following dates, whichever is earlier:

- The date of first registration of the vehicle; or
- The date when the car was first registered and put into service - for example as a dealer demonstrator or as a company car.

E. When it Ends

The Basic Warranty lasts for 36 months from the date it begins or for 100,000 kilometres on the odometer, whichever occurs first. But the following items are covered only for 12 months or for 20,000 kilometres on the odometer, whichever occurs first:

WARRANTY

- Brakes (disc rotors, pads, linings, and drums);
- Wiper blades;
- Clutch discs; and clutch plate;
- Adjustments;
- Tyre balancing; and wheel alignment (accepted once only);
- All filters;
- All drive belts;
- All light bulbs (exception: xenon bulbs covered for the basic warranty term);
- All fuses;

Note: The basic warranty on vehicles that are used as Taxis is 12 months or 100,000 kilometres on the odometer, whichever occurs first.

F. Registration and Operation Requirements

The Basic Warranty covers your car only if;

- It was built for sale in the country in which it was purchased;
- It's registered in the country in which it was purchased;
- It's driven mainly in the country in which it was purchased; and
- It is operated and maintained in the manner described within this Handbook.

G. If Your Vehicle Leaves the Country Which It Was Built For

Except as required by law, Chrysler will not provide warranty coverage for vehicles exported from the country which they were built for.

2.2 CORROSION WARRANTY

A. Description of Coverage

This warranty covers the cost of parts and labour needed to repair or replace any outer-body metal panel (one that is finish-painted and that someone can see when walking around vehicle) that gets holes from rust or other corrosion. If a hole occurs because of something other than corrosion, this warranty does not apply. Cosmetic or surface corrosion - resulting, for example, from stone chips or scratches in the paint - are not covered. For more details on what is not covered by this warranty, see 3.6.

B. How Long It Lasts

This warranty starts when your Basic Warranty begins under 2.1 (D), and lasts 3 years/ 100,000 kilometres, whichever occurs first.

3. WHAT IS NOT COVERED

3.1 MODIFICATIONS NOT COVERED

A. Some Modifications do not Void the Warranties But Are not Covered

Certain changes that you might make to your vehicle do not, by themselves, void the warranties described in this handbook.

Examples of some of these changes are:

- Installing non-genuine parts, components, or equipment (such as a non-genuine radio or other accessories), even if such components are installed by an authorised Dealer or other qualified persons.
- Using special non-genuine materials or additives.

Your warranty does not cover any accessory, component or part that Chrysler did not supply. Nor do they cover the costs of any repairs or adjustments that might be caused or needed because of the installation or use of non-genuine parts, accessories, components, equipment, materials or additives.

Examples of the types of alterations not covered are:

- Installing accessories - except for genuine parts accessories approved for dealer installation - such as sunroof, window tinting, trailer hitches, and theft alarm systems;
- Applying rustproofing or other protection products; or

- Using any refrigerant that Chrysler has not approved.

B. Modifications That Will Or May Void Your Warranty

Examples of modifications that will void your warranties include disconnecting, tampering with, or altering the odometer will void your warranty, unless your repairing dealer technician follows the legal requirements for repairing or replacing odometers. Attaching any device that disconnects the odometer will also void your warranty.

In the event that (a) non-Chrysler approved “lift -kits” are fitted to the suspension of your vehicle; (b) non-Chrysler approved suspension, driveline, engine or steering modifications are fitted to your vehicle; (c) non-original specification tyre rims are fitted to your vehicle, then the warranty will not cover these unauthorised after-market modifications or components or part of the vehicle that are damaged or need to be repaired or a direct or indirect result of the fitment or operation of the unauthorised after-market modification will void your warranty.

3.2 ENVIRONMENTAL FACTORS NOT COVERED:

Your warranty does not cover damage caused by environmental factors such as airborne fallout, chemicals, tree sap, salt, ocean spray, acid rain, and road hazards. Nor does your warranties cover damage caused by hailstorms, windstorms, tornadoes, cyclones, sandstorms, lightning, floods, and earthquakes.

WARRANTY

3.3 MAINTENANCE COSTS NOT COVERED

Your warranty does not cover the costs of repairing damage caused directly or indirectly by poor or improper maintenance. Nor do they cover damage caused by the use of contaminated fuels, or by the use of fuels, oils, lubricants, or fluids other than those recommended in your Owners Manual/Operating Information.

The warranty does not cover the costs of your vehicle's normal or scheduled maintenance - the parts and services that all vehicles routinely need. Examples of some of these parts and services, which your warranties do not cover include:

- Lubrication;
- Engine tune-ups;
- Replacing filters, coolant, spark plugs or fuses (unless those costs result from a covered repair);
- Cleaning and polishing; and
- Replacing worn wiper blades, worn brake pads and linings, or clutch linings.

3.4 INCIDENTAL AND CONSEQUENTIAL DAMAGES NOT COVERED

Your warranty does not cover any incidental or consequential damages connected with your vehicle's failure, either while under warranty or afterward. Examples of such damages include:

- Lost time;
- Inconvenience;

- The loss of the use of your vehicle;
- The cost of rental vehicles, fuels, telephone, travel, or lodging;
- The loss of personal or commercial property; and
- The loss of revenue.

3.5 RACING NOT COVERED

Your warranty does not cover the costs of repairing damage or conditions caused by racing, nor do they cover the repair of any defects that are found as the result of participating in a racing event.

3.6 CERTAIN KINDS OF CORROSION NOT COVERED

Your warranties do not cover the following:

- Corrosion caused by accident, damage, abuse, or vehicle alteration;
- Surface corrosion caused by such things as industrial fallout, sand, salt, hail, and stones;
- Corrosion caused by the extensive or abnormal transport of caustic materials like chemicals, acids or fertilisers; and
- Corrosion of special bodies, body conversions, or equipment not made or supplied by Chrysler.

3.7 OTHER EXCLUSIONS

Your warranty does not cover the costs of repairing damage or conditions caused directly or indirectly by any of the following:

- Fire or accident;
- Abuse or negligence;
- Misuse - for example, driving over curbs or over loading your vehicle;
- Tampering with the emission systems, or with a part that could affect the emission systems;
- Use of used parts, even if they were originally supplied by Chrysler (however, authorised Chrysler or remanufactured parts are covered); or
- Any changes made to your car that do not comply with Chrysler specifications.

3.8 TOTAL LOSS, SALVAGE, JUNK, OR SCRAP CARS NOT COVERED

A vehicle has no warranty coverage of any kind if:

- The vehicle is declared to be a total loss by an insurance company.
- The vehicle is rebuilt after being declared to be a total loss by an insurance company; or
- The vehicle is issued a certificate of title indicating that it is designated as “salvage”, “junk”, “rebuilt”, “scrap”, or some similar word.

4. HOW TO GET WARRANTY SERVICE

4.1 WHERE TO TAKE YOUR VEHICLE

Chrysler generally recommends that you take your vehicle to the dealer where you bought it. But any authorised dealer can work on your vehicle., refer to page 38.

Except in emergencies (see 4.2), only an authorised dealers may perform warranty service on your vehicle free of charge.

4.2 EMERGENCY WARRANTY REPAIRS

In case of emergency repairs you should endeavour to contact your nearest authorised dealer and request authorisation for such emergency repairs.

WARRANTY

5. HOW TO OBTAIN WARRANTY

5.1 STEPS TO TAKE

A. In General

Normally, warranty problems can be resolved by your authorised dealer's sales and service departments. That is why you should always talk to your dealer's service manager or sales manager first. But if you are not satisfied with your authorised dealer's response to your problem, Chrysler recommends that you do the following:

- STEP 1:** Discuss your problem with the owner or general manager of the authorised dealership.
- STEP 2:** If your authorised dealership still cannot resolve the problem, contact Chrysler Customer Assistance. You will find the address in 5.2.

B. What Chrysler Will Do

Once you have followed the two steps described in 5.1(A), a Chrysler representative will review your situation. If it is something that Chrysler can help you with, Chrysler will provide your authorised dealer with all the information and assistance necessary to resolve the problem. Even if Chrysler cannot help you, Chrysler will acknowledge your contact and explain Chrysler's position.

5.2 Chrysler Customer Assistance

Address: Chrysler Australia/Pacific Pty Ltd
44 Lexia Place Mulgrave Vic 3170
CAC Building E Level 3

Phone: 1 300 133 079

Email: cac@daimlerchrysler.com

6. OTHER INFORMATION ABOUT YOUR WARRANTIES

6.1 EXCHANGED PARTS MAY BE USED IN WARRANTY REPAIRS

In the interest of customer satisfaction, Chrysler may offer an exchange service on some vehicle parts. This service is intended to reduce the amount of time your vehicle is not available for your use due to repairs. Parts used in exchange service may be new, remanufactured, reconditioned, or repaired, depending on the part involved.

All exchange parts that might be used meet Chrysler standards, and have the same warranties as new parts.

Examples of the kinds of parts that might be serviced in this way are:

- Engine assemblies;
- Transmission assemblies;
- Instrument cluster assemblies;
- Radios, tape and CD players; or
- Powertrain control modules.

6.2 PRE-DELIVERY SERVICE

A defect or damage to the mechanical, electrical, sheet-metal, paint, trim, and other components of your vehicle may have occurred at the factory or while it was being shipped to the dealer.

Such a defect or damage is usually detected and corrected at the factory. In addition, authorised dealers must inspect each vehicle before delivery. They repair any defects or damage detected before the vehicle is delivered to you.

6.3 PRODUCTION CHANGES

Chrysler and its authorised dealers reserve the right to make changes in vehicles built or sold by them at any time without incurring any obligation to notify you of such changes to make the same or similar changes on vehicles previously built or sold.

7. SERVICE RECORDS

It is your responsibility to properly maintain and operate your vehicle. Follow the instructions contained within this handbook.

Regular, scheduled maintenance is essential for trouble-free operation. Any deemed faults should be notified to your dealer for clarification as soon as possible.

To ensure your continued warranty coverage, Chrysler requires you to keep track of scheduled maintenance either by having your service provider routinely fill out the service records or by keeping receipts or other documentation of work you have had done on your vehicle.

WARRANTY

Chrysler recommends that you return to the authorised dealer from whom you bought your car for all maintenance service both during and after the warranty periods. Although you can get warranty service from any authorised dealer who sells your particular make or model, returning to your selling authorised dealer will help ensure that all your service needs are met.

Chrysler prefers that you have the normal periodic maintenance performed by an authorised dealer.

Please refer to the Maintenance Schedules within this manual for a description of the required maintenance. Chrysler strongly recommends you use genuine Chrysler parts to maintain your vehicle.

8. DAILY CARE

The checks listed should be performed before the vehicle is operated in order that the vehicle may be maintained in a safe and efficient condition:-

1. Check battery condition.
2. Check fuel quantity.
3. Check for fuel, oil or water leaks. (Check under vehicle when parked overnight)
4. Check rear view mirrors.

5. Check clutch & brake pedal for free travel & operation.
6. Check parking brake for proper operation.
7. Check steering wheel for operation.
8. Check all switches for proper operation.
9. Check all instruments for proper operation.

9. SERVICE RECOMMENDATIONS

In addition to the routine maintenance service you should check, (and correct if necessary), the following on a regular basis, as recommended in the vehicle's owners manual/operating information:

- Tyre pressure/condition;
- Level of: Engine Oil, Coolant, Brake Fluid, Windscreen Washer, Power Steering, Automatic Transaxle and Clutch (Hydraulic Clutch System only); and
- Lights/Indicators/Horn.

Please also see our recommendations about care of the body/paintwork in the vehicles owners manual/operating information.

The certainty of the benefits of Chrysler Warranty is further assured by entrusting the vehicle's service requirements to any authorised dealer because:

- They are technically equipped, trained and updated to be able to provide the quality of service that you and the product deserve.
- Their in-depth product knowledge means efficiency, excellent value and quality.
- They have access to the whole range of back-up from the worldwide Chrysler Corporation.

10. BODY & PAINTWORK

Care of the Body/Paintwork

Advice is provided in the vehicle owners/operating information manual on how best to maintain your vehicle's appearance and how to help to safeguard it from corrosion damage. Please read and follow this advice.

DODGE ROADSIDE ASSISTANCE - 1800 436 343

TERMS AND CONDITIONS

Dodge Roadside Assistance is a dedicated Roadside Assistance program which will provide 24 hour roadside assistance. Dodge Roadside Assistance can provide emergency accommodation, a replacement vehicle and towing as well as legal, medical and household emergency assistance.

Please read this handbook for detailed information on what to do when you require assistance, as well as an explanation of the benefits and conditions provided with this program.

Dodge Roadside Assistance is available to the owner for the duration of the manufacturer's warranty period. Owners can continue to enjoy the benefits of Dodge Roadside Assistance after the warranty period by purchasing annual coverage.

WHAT TO DO WHEN YOU NEED ASSISTANCE

Should you require assistance simply call the Dodge Roadside Assistance toll free number: 1800 436 343, which is also printed on your membership card.

Be sure to have the following information available for the customer service assistant when you call:

- Your name and breakdown location (also the nearest cross street if possible).

- Your Dodge Roadside Assistance Membership Number and expiry date.
- Your vehicle registration number.
- A description of the problem and your opinion as to whether you consider towing of your vehicle is necessary.
- If possible, a telephone number on which you can be contacted.

From these details your Dodge Roadside Assistance Operator will be able to arrange the necessary assistance, which may include:

- Roadside assistance.
- Recovery and transportation of your vehicle to the nearest authorised dealer or approved repair facility.
- Onward travel arrangements.
- Hotel accommodation.
- Provision of temporary replacement vehicle (rental vehicle).
- Urgent message relay service, business plans rearranged, etc.

Please do not make your own vehicle assistance/recovery arrangements through a third party, as Dodge Roadside Assistance may not be able to reimburse any cost incurred.

DODGE ROADSIDE ASSISTANCE - 1800 436 343

The conditions below are governed by Chrysler Australia/Pacific Pty Ltd warranty policies and therefore may be at the owner's expense.

PROBLEM

DODGE ROADSIDE ASSISTANCE ACTION

Lost Or Locked In Keys (legal ownership of the vehicle must be established).

If you lose your keys or lock them in your vehicle Dodge Roadside Assistance will either, retrieve a spare key from your home; cut a new key or gain access to your vehicle. This service is limited to \$150 inclusive of GST.

Flat Battery

Flat batteries can occur for a variety of reasons. In this circumstance Dodge Roadside Assistance will send help to start your vehicle or if required arrange a replacement battery.

Out of Fuel

Should you run out of fuel, call Dodge Roadside Assistance and we will attend. The first 5 litres of fuel will be supplied to you at no cost.

Flat Tyre

In this circumstance Dodge Roadside Assistance will send assistance.

Miscellaneous minor repairs/adjustments that immobilise your vehicle.

Temporary adjustments/minor repairs that can be performed on the spot will be carried out to ensure that your vehicle is back on the road as soon as possible.

DODGE ROADSIDE ASSISTANCE - 1800 436 343

REMAIN WITH YOUR VEHICLE

Once assistance has been called, it is vital that your vehicle is attended. Should Dodge Roadside Assistance personnel arrive at your vehicle while it is unattended and the necessary work cannot be carried out, Dodge Roadside Assistance may request payment for subsequent call outs to assist with the incident.

COVER PROVIDED

ROADSIDE RESPONSE

For emergency assistance at home or on the road, a mobile service unit will be promptly dispatched to your location and will, on the spot, attempt to rectify problems associated with the most common elements of roadside difficulty, where possible.

VEHICLE TOWING / TRANSPORT / TAXI

If your vehicle cannot be successfully mobilised at the roadside, or cannot be safely driven, it will be towed / transported to the nearest authorised dealer. In cases of extreme distance, your vehicle may be transported to a suitably equipped service centre recommended by Chrysler Australia/Pacific Pty Ltd. Dodge Roadside Assistance will provide one “free” taxi ride to the maximum value of \$33.00 (inclusive of GST) to enable the vehicle’s occupants to continue their journey to the nearest town or within the same city where the breakdown has occurred.

ACCIDENT / THEFT

Should you have the misfortune to be involved in an accident in your vehicle, Dodge Roadside Assistance can provide assistance by arranging for a recovery unit to pick up your vehicle and transport it to an appropriate repairer. If your vehicle is stolen, Dodge Roadside Assistance can provide you with the necessary advice on procedures to follow, as well as arrange alternative transport to get you home.

Please note that the cost of towing, alternative transport or accommodation etc. are the owner’s responsibility. You should notify your insurance company as soon as possible regarding the costs.

VEHICLE REPLACEMENT

Where the vehicle is immobilised due to component mechanical failure more than 100km from “home base” and the driver and passengers are stranded, Dodge Roadside Assistance will arrange and pay for a rental vehicle for a maximum of five days to allow continuation of the journey (rental vehicle being a standard two-wheel drive sedan). It is the responsibility and obligation of the owner to return the vehicle in the same condition that it was loaned to the owner provided by Dodge Roadside Assistance to the nearest depot of the rental company. Any additional expenses incurred by the owner as a result of his/her failure to meet this obligation will be paid by the owner. Any running expenses for the rental vehicle, including fuel, tolls, insurance, excess kilometres and incidentals are the owner’s responsibility.

DODGE ROADSIDE ASSISTANCE - 1800 436 343

VEHICLE RELOCATION

If the driver has left the vehicle to continue the journey (i.e. return home or proceed to the final destination) and this is a distance greater than 100km, then Dodge Roadside Assistance will arrange and pay for the vehicle to be transported to the appropriate agreed place (i.e. either to home or to the ultimate destination).

ACCOMMODATION BENEFITS

If, as a result of component mechanical failure, the vehicle has been immobilised and cannot be repaired in reasonable time, Dodge Roadside Assistance, will arrange and pay for one night's accommodation for the driver plus passengers (to a maximum \$150.00 inclusive of GST) when the vehicle is more than 100km from home and if they decide to remain with the vehicle whilst it is being repaired locally.

URGENT MESSAGE RELAY

If urgent message relay is required then Dodge Roadside Assistance will arrange the following:

- Assistance with the cancellation and rebooking of any pre-arranged travel arrangements - accommodation, flight reservations etc.
- Relay urgent messages to family, friends, or business associates likely to be concerned by the disruption or delay.
- Advice on local transport options and availability.

GENERAL ENQUIRIES

General enquiries regarding authorised dealer locations, open hours contact, phone numbers and names please call the toll free number **1300 005 337**.

LEGAL ASSISTANCE

Telephone legal advice is available 24 hours a day on matters arising from the use or ownership of the member's vehicle. All the telephone advice is confidential and there are no consultation fees, or telephone charges. Legal advice does not extend to written advice, the preparation of briefs or personal interview.

MEDICAL ASSISTANCE

Medical advice will be provided to the driver and to any direct family members travelling with the customer.

HOME EMERGENCY

Should any unforeseen household emergency arise due to fire, flood, storm, earthquake, or burglary Dodge Roadside Assistance will arrange for the appropriate provider to attend the member's home and minimise further loss or damage and ensure personal safety.

Dodge Roadside Assistance will be responsible for arranging the assistance, however, all repair costs, supervision and authorisation of repairs are the member's responsibility.

DODGE ROADSIDE ASSISTANCE - 1800 436 343

DODGE ROADSIDE ASSISTANCE WILL BE RESPONSIBLE FOR THE FOLLOWING COSTS:

- Roadside or at home, assistance for breakdown, lost or locked keys, flat batteries, tyres or no fuel (up to the first 5 litres free).
- Towing of vehicle broken down due to component mechanical failure to nearest authorised dealer or other service centre as nominated by Chrysler Australia/Pacific Pty Ltd.
- Rental vehicle up to five days if member is stranded more than 100km from home due to a component mechanical failure and vehicle will be immobilised for more than 24 hours.
- Urgent message relay, business plans rearranged etc.
- Assisting Dodge Roadside Assistance members with general enquires where possible.
- Accommodation for one night up to a maximum \$150.00 (inclusive of GST) if stranded more than 100km from home due to component mechanical failure and the member chooses to remain with the vehicle.

DODGE ROADSIDE ASSISTANCE WILL NOT COVER THE FOLLOWING COSTS:

- Towing, accommodation, rental vehicle/alternative transport/vehicle recovery costs incurred as a result of the vehicle being stolen or involved in a collision or accident.
- Costs incurred as a result of failures where the owner has been notified of a manufacturer's service campaign, recall or rework, and the owner has not made reasonable attempts to return the vehicle to an authorised dealer for correction.
- Costs for rental vehicles after five days or accommodation after one night.
- Bogged vehicles.
- If the vehicle is used for hire or reward.
- Breakdowns caused intentionally or by negligence on the part of the owner, the driver or one of the occupants of the vehicle.
- Breakdowns due to the use of non-authorised parts or due to alterations to the vehicle which have not been authorised by the manufacturer.
- Breakdowns due to the participation in motor sport events or in practice for such events.

DODGE ROADSIDE ASSISTANCE - 1800 436 343

- The result of war, terrorism civil unrest, earthquake, storm or other acts of God.
- Where the vehicle is broken down in a remote location being an area that is not accessible by a two-wheel drive recovery vehicle.
- For vehicles ten years or older.

CHANGE OF OWNERSHIP

If a change of ownership during the normal warranty period, the new owner is entitled to the Dodge Roadside Assistance benefits, provided the new owner completes the “Change of Ownership” coupon within this manual and mails it to Chrysler Australia/Pacific Pty Ltd, within 14 days of ownership transfer.

If you sell your vehicle after your warranty period has expired, and you have renewed your Dodge Roadside Assistance membership, your membership card can be transferred to the new owner. This service is transferable but not refundable.

At the Chrysler group, we share your concern over privacy. The membership and other personal details you provide us will not be disclosed to other parties outside the Chrysler group and its authorised dealers and authorised third party service providers. You can obtain a copy of our full Privacy Policy by contacting National Sales Manager at Chrysler Australia/Pacific Pty Ltd, PO Box 4214, Mulgrave VIC 3170. Dodge Roadside Assistance is offered by Chrysler Australia/Pacific Pty Ltd ABN 23 125 956 505. Dodge Roadside Assistance service is provided by ETI Australia Pty Ltd ABN 52 097 227 177 trading as a company of the Mondial Assistance Group or any other service provider appointed by Chrysler Australia/Pacific Pty Ltd from time to time.

All information contained herein is correct at the time of printing (November 2007). Chrysler reserves the right to make any changes at any time, without notice. For further information, please contact Chrysler Australia/Pacific Pty Ltd.

MAINTENANCE SCHEDULES

PETROL 22

DIESEL 25

SERVICE RECORDS 28

DODGE PETROL ENGINE MAINTENANCE

CAUTION!
**FAILURE TO PERFORM THE REQUIRED MAINTENANCE ITEMS
MAY RESULT IN DAMAGE TO THE VEHICLE.**

At Each Stop for Fuel

- Check the engine oil level about 5 minutes after a fully warmed engine is shut off. Checking the oil level while the vehicle is on level ground will improve the accuracy of the oil level reading.
- Check the windshield washer solvent and add if required.

Once a Month

- Check tyre pressure and look for unusual wear or damage.
- Inspect the battery and clean and tighten the terminals as required.
- Check the fluid levels of coolant reservoir, brake/clutch master cylinder, and add as needed.
- Check all lights and all other electrical items for correct operation.

At Each Oil Change

- Change the engine oil filter.
- Inspect the exhaust system.
- Inspect the brake hoses.
- Inspect the CV joints (if equipped) and front suspension components.
- Check the automatic transmission fluid level.
- Visually check manual transaxle for leakage. Add fluid, if necessary, to maintain the proper fluid level.
- Check the coolant level, hoses, and clamps.

NOTE: Most vehicles are not operated under the conditions listed below.

- Day or night temperatures are below 0°C (32°F).
- Stop and go driving.
- Extensive engine idling.
- Driving in dusty conditions.
- Short trips of less than 16 km (10 miles).
- More than 50% of your driving is at sustained high speeds during hot weather, above 32°C (90°F).
- Trailer towing.
- Taxi, police or delivery service (commercial service).
- Off-road or desert operation.

NOTE: If ANY of these apply to you then change your engine oil every 6,000 kilometres or 6 months, whichever comes first.

Inspection and service should also be performed anytime a malfunction is observed or suspected. Retain all receipts.

WARNING!

You can be badly injured working on or around a motor vehicle. Do only that service work for which you have the knowledge and the right equipment. If you have any doubt about your ability to perform a service job, take your vehicle to an authorised dealer.

DODGE CALIBER/AVENGER PETROL ENGINE MAINTENANCE

SERVICE SCHEDULE 1.8, 2.0, 2.4, 2.7 LITRES EVERY 12,000 KMS OR 6 MONTHS, WHICHEVER COMES FIRST	(KILOMETRES)															
	1.0 12,000 6 MTHS	1.0 24,000 12 MTHS	1.0 36,000 18 MTHS	2.4 48,000 24 MTHS	1.0 60,000 30 MTHS	1.5 72,000 36 MTHS	1.0 84,000 42 MTHS	3.5 96,000 48 MTHS	1.0 108,000 54 MTHS	1.0 120,000 60 MTHS	1.0 132,000 66 MTHS	2.8 144,000 72 MTHS	1.0 156,000 78 MTHS	1.0 168,000 84 MTHS	1.0 180,000 90 MTHS	3.5 192,000 96 MTHS
Change Engine Oil & Oil Filter	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change Rear Drive Assembly Fluid If Applicable								●								●
Rotate Tyres (if tyres are same size)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Inspect Engine Air Filter Element (Replace if necessary)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace Engine Air Filter Element				●				●				●				●
Replace Spark Plugs				●				●				●				●
Replace Air Conditioning Filter			●			●			●			●			●	
Inspect Brake Pads / Linings	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change Power Transfer Unit Fluid								●								●
Change Automatic Transaxle Fluid (CVT) & Filter								●								●
Change Manual Transaxle Fluid						●						●				
Inspect Drive Belt (Replace if necessary)				●				●				●				●
Inspect PCV Valve (Replace if necessary)				●				●				●				●
Flush & Replace Engine Coolant	REPLACE EVERY 156,000KMS OR 60 MONTHS, WHICHEVER COMES FIRST															
Connect Starcan Diagnostic Tool to Vehicle & Inspect for DTCs & Module Updates	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●

*2.7 Litre replace spark plugs at 168,000 kilometres (Add 1 Hour)

DODGE NITRO PETROL ENGINE MAINTENANCE

SERVICE SCHEDULE 3.7 LITRES EVERY 12,000 KMS OR 6 MONTHS, WHICHEVER COMES FIRST	(KILOMETRES)															
	1.8 12,000 6 MTHS	1.8 24,000 12 MTHS	2.0 36,000 18 MTHS	3.5 48,000 24 MTHS	1.8 60,000 30 MTHS	2.1 72,000 36 MTHS	1.8 84,000 42 MTHS	3.5 96,000 48 MTHS	2.0 108,000 54 MTHS	1.8 120,000 60 MTHS	1.8 132,000 66 MTHS	3.5 144,000 72 MTHS	1.8 156,000 78 MTHS	1.8 168,000 84 MTHS	1.8 180,000 90 MTHS	3.5 192,000 96 MTHS
Change Engine Oil & Oil Filter	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change Front & Rear Drive Axle Fluids			●			●			●			●			●	
Rotate Tyres (If tyres are same size)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Inspect Engine Air Filter Element (Replace if necessary)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace Engine Air Filter Element		●		●		●		●		●		●		●		●
Replace Spark Plugs				●				●				●				●
Lubricate & Inspect Steering Knuckles & Ball Joints		●		●		●		●		●		●		●		●
Inspect Brake Pads / Linings	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change Automatic Transaxle Fluid & Filter				●				●				●				●
Inspect PCV Valve (Replace if neccessary)			●			●			●			●			●	
Flush & Replace Engine Coolant	REPLACE EVERY 120,000KMS OR 60 MONTHS, WHICHEVER COMES FIRST															
Connect Starcan Diagnostic Tool to Vehicle & Inspect for DTCs & Module Updates	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace Air Conditioning Filter			●			●			●			●			●	
Inspect Accessory Drive Belt Tensioner (Replace if necessary)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change Transfer Case Fluid				●				●				●				●

DODGE DIESEL ENGINE MAINTENANCE

CAUTION!

**FAILURE TO PERFORM THE REQUIRED MAINTENANCE ITEMS
MAY RESULT IN DAMAGE TO THE VEHICLE.**

At Each Stop for Fuel

- Check the engine oil level, add as required.
- Check the windshield washer solvent and add if required.

Once a Month

- Check tyre pressure and look for unusual wear or damage.
- Inspect the battery and clean and tighten the terminals as required.
- Check the fluid levels of coolant reservoir, brake master cylinder, power steering and transaxle and add as needed.
- Check all lights and all other electrical items for correct operation.

At Each Oil Change

- Change the engine oil filter.
- Inspect the exhaust system.
- Inspect the brake hoses.
- Inspect the CV joints (if equipped) and front suspension components.
- Check the automatic transmission fluid level.
- Visually check manual transaxle for leakage. Add fluid, if necessary, to maintain the proper fluid level.
- Check the coolant level, hoses, and clamps.

Inspection and service should also be performed anytime a malfunction is observed or suspected. Retain all receipts.

WARNING!

You can be badly injured working on or around a motor vehicle. Do only that service work for which you have the knowledge and the right equipment. If you have any doubt about your ability to perform a service job, take your vehicle to an authorised dealer.

DODGE CALIBER DIESEL ENGINE MAINTENANCE

SERVICE SCHEDULE 2.0 LITRES EVERY 15,000 KMS OR 6 MONTHS, WHICHEVER COMES FIRST	1.0	1.0	1.8	1.2	1.2	1.8	1.0	3.5	1.8	1.2	1.0	2.0	1.0	1.0	2.0
	(KILOMETRES) 15,000 6 MTHS	30,000 12 MTHS	45,000 18 MTHS	60,000 24 MTHS	75,000 30 MTHS	90,000 36 MTHS	105,000 42 MTHS	120,000 48 MTHS	135,000 54 MTHS	150,000 60 MTHS	165,000 66 MTHS	180,000 72 MTHS	195,000 78 MTHS	210,000 84 MTHS	225,000 90 MTHS
Change Engine Oil & Oil Filter	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change Manual Transaxle Fluid					●					●					●
Rotate Tyres (If tyres are same size)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace Engine Air Filter Element			●			●			●			●			●
Replace Air Conditioning Filter		●		●		●		●		●		●		●	
Replace Fuel Filter			●			●			●			●			●
Inspect Brake Pads / Linings	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace Timing Belt & Tensioner								●							
Inspect Drive Belt (Replace if necessary)				●				●				●			
Flush & Replace Engine Coolant	REPLACE EVERY 165,000KMS OR 60 MONTHS, WHICHEVER COMES FIRST														
Connect Starcan Diagnostic Tool to Vehicle & Inspect for DTCs & Module Updates	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●

DODGE NITRO DIESEL ENGINE MAINTENANCE

SERVICE SCHEDULE 2.8 LITRES EVERY 10,000 KMS OR 6 MONTHS, WHICHEVER COMES FIRST	1.0	1.5	1.2	2.2	3.0	1.5	1.2	1.7	1.5	4.3	1.0	2.2	1.0	1.0	3.8	2.2	1.5
	(KILOMETRES) 10,000 6 MTHS	20,000 12 MTHS	30,000 18 MTHS	40,000 24 MTHS	50,000 30 MTHS	60,000 36 MTHS	70,000 42 MTHS	80,000 48 MTHS	90,000 54 MTHS	100,000 60 MTHS	110,000 66 MTHS	120,000 72 MTHS	130,000 78 MTHS	140,000 84 MTHS	150,000 90 MTHS	160,000 96 MTHS	170,000 102 MTHS
Change Engine Oil & Oil Filter	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change Front & Rear Drive Axle Fluids				●				●				●				●	
Rotate Tyres (Only if tyres are same size)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Inspect Engine Air Filter Element (Replace if necessary)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace Engine Air Filter Element		●		●		●		●		●		●		●		●	
Replace Fuel Filter/Water Separator				●				●				●				●	
Lubricat & Inspect Steering Knuckles & Ball Joints		●		●		●		●		●		●		●		●	
Inspect Brake Pads / Linings	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change Automatic Transaxle Fluid & Filter					●					●					●		
Inspect PCV Valve (Replace if neccessary)		●		●		●		●		●		●		●		●	
Flush & Replace Engine Coolant	REPLACE EVERY 120,000KMS OR 60 MONTHS, WHICHEVER COMES FIRST																
Connect Starcan Diagnostic Tool to Vehicle & Inspect for DTCs & Module Updates	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Replace Air Conditioning Filter			●			●			●			●			●		
Inspect Accessory Drive Belt & Tensioner (Replace if necessary)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Change Transfer Case Fluid					●					●					●		
Replace Timing Belt & Tensioner										●							

SERVICE RECORDS

The following pages provide a log to record the completion of service. Please ensure that each coupon and stub is completed and stamped by the Service Provider carrying out the work. We recommend the use of genuine Chrysler Parts and Accessories

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DODGE NATIONAL DEALER LIST

To locate your nearest authorised dealer dial **1300 005 337** or log on to www.dodge.com.au or refer to the dealer directory below.

NEW SOUTH WALES

ALBURY

Alessi Chrysler Jeep Dodge
Cnr Wodonga Place & Hume St, Albury NSW 2640 (02) 6021 2111

BROOKVALE

Robert Gaha Chrysler Jeep Dodge
573 Pittwater Road, Brookvale NSW 2100 (02) 9939 6000

CANBERRA

Rolfe Motors
29 Botany Street, Phillip ACT 2606 (02) 6282 4888

CHATSWOOD

Scuderia Veloce Motors
586 Pacific Highway, Chatswood NSW 2067 (02) 9411 6677

COFFS HARBOUR

Bellbowrie Motors
Cnr Pacific Hwy & Halls Rd, Coffs Harbour NSW 2450 (02) 6656 8700

DUBBO

Sainsbury Automotive
1-5 Bourke Street, Dubbo NSW 2830 (02) 6884 6444

GOSFORD

Central Coast Chrysler Jeep Dodge
373 Mann Street, Gosford NSW 2250 (02) 4323 1576

MIRANDA

Tynan Motors
117-119 Princess Hwy, Sylvania NSW 2224 (02) 9545 8888
Service Centre: 98 Oak Road, Kirrawee NSW 2322

NARELLAN

Macarthur Chrysler Jeep Dodge
8 Yarmouth Place, Narellan NSW 2567 (02) 4648 8000

NEWCASTLE

Kloster Chrysler Jeep Dodge
Cnr Tudor & Parry Streets, Hamilton NSW 2303 (02) 4922 0580

ORANGE

Orange Chrysler Jeep Dodge
32 Forbes Road, Orange NSW 2800 (02) 6361 1000

PARRAMATTA

Parramatta Chrysler Jeep Dodge
23-31 Church Street, Parramatta NSW 2150 (02) 9687 2244
Service Centre: 3 Grand Ave, Camellia NSW 2142 (02) 9684 5555

DODGE NATIONAL DEALER LIST

PENRITH

Penrith Chrysler Jeep
2128-2140 Castlereagh Rd, Penrith NSW 2750 (02) 4724 5577

PORT MACQUARIE

Andrew Miedecke Motors
100 Hastings River Dve, Port Macquarie NSW 2444 (02) 6583 8855

RUSHCUTTERS BAY

York Motors Chrysler Jeep Dodge
16-32 McLachlan Ave Rushcutters Bay 2011 (02) 9360 9955
Service Centre: 16 Neild Ave, Rushcutters NSW 2011

TAMWORTH

Woodleys Motors
200-208 Marius Street, Tamworth NSW 2340 (02) 6766 1077

WARWICK FARM

Peter Warren Automotive
Todman Rd, Hume Hwy, Warwick Farm NSW 2170 (02) 9828 8989

WEST ORANGE

Orange Chrysler
32 Forbes Road, Orange NSW 2800 (02) 6361 1000

WOLLONGONG

Illawarra Star Motors
Cnr Bourke & Flinders Sts, Wollongong NSW 2500 (02) 4228 8433

QUEENSLAND

ALBION

Albion Chrysler Jeep Dodge
75 Sandgate Road, Albion QLD 4010 (07) 3243 7899

BUNDABERG

Bundaberg Prestige
15 Bourbong St, Bundaberg QLD 4670 (07) 4151 1923

CAIRNS

F R Ireland Chrysler Jeep Dodge
219-233 Mulgrave Road, Cairns QLD 4870 (07) 4052 3666

HOLLAND PARK

Leo Muller Chrysler Jeep Dodge
750 Logan Road, Holland Park QLD 4121 (07) 3243 7766
Service Centre: 140 Wecker Rd, Mansfield QLD 4122 (07) 3243 7788

MAROOCHYDORE

Sunco Motors
12-24 Wises Road, Maroochydore QLD 4558 (07) 5456 8000

NOOSAVILLE

Garry Crick Auto Group
Lot 4, Lionel Donovan Drive, Noosaville QLD 4566 (07) 5440 3600

REDCLIFFE

Northstar Chrysler Jeep Dodge
320 Anzac Avenue, Kippa-Ring QLD 4021 (07) 3897 4500

DODGE NATIONAL DEALER LIST

SOUTHPORT

Gold Coast Chrysler Jeep Dodge
Cnr Nind & High Sts, Southport QLD 4215 (07) 5583 8820

TOOWOOMBA

Armstrong Auto Group
78-84 Neil Street, Toowoomba QLD 4350 (07) 4638 5455

TOWNSVILLE

Pickerings Chrysler Jeep Dodge
609-633 Sturt Street, Townsville QLD 4350 (07) 4726 5555

VICTORIA

ALBURY

Alessi Chrysler Jeep Dodge
Cnr Wodonga Place & Hume St, Albury NSW 2640 (02) 6021 2111

BALLARAT

Southside Chrysler Jeep Dodge
23-25 Albert Street, Sebastapol VIC 3356 (03) 5335 9503

BENDIGO

Symes Motors
Cnr High & Violet Streets, Bendigo VIC 3550 (03) 5442 3111

BERWICK

Berwick Chrysler Jeep Dodge
257 Princes Highway, Hallam VIC 3803 (03) 9554 0800

BRIGHTON

Brighton Chrysler Jeep Dodge
229 Nepean Highway, Brighton VIC 3185 (03) 9596 6696
Service Centre: 328 New Street, Brighton VIC 3186 (03) 9596 5399

BUNDOORA

Northern Chrysler Jeep Dodge
429-443 Grimshaw Street, Bundoora VIC 3083 (03) 9466 5888
Service Centre: 45-47 Clements Ave, Bundoora VIC 3083

FRANKSTON

Bayside Chrysler Jeep Dodge
126 Dandenong Road, Frankston VIC 3199 (03) 9782 2744

GEELONG

Geelong City Motors
1 Settlement Road, Belmont VIC 3216 (03) 5244 3000

MELBOURNE

City Chrysler Jeep Dodge
199-217 Peel Street, North Melbourne VIC 3051 (03) 9328 2555

MORNINGTON

Peninsula Chrysler
109 Mornington-Tyab Road, Mornington VIC 3931 (03) 5975 7448

MORWELL

Valley Chrysler Jeep Dodge
16 Saskia Way, Morwell VIC 3840 (03) 5133 3338

DODGE NATIONAL DEALER LIST

NUNAWADING

Nunawading Chrysler Jeep Dodge
432 Whitehorse Rd, Nunawading VIC 3131 (03) 9210 3000

SHEPPARTON

Ken Muston Automotive
205 -215 Benalla Road, Shepparton VIC 3630 (03) 5821 6688

WERRIBEE

Werribee Chrysler Jeep Dodge
37-43 Cherry Street, Werribee VIC 3030 (03) 9742 6222

TASMANIA

HOBART

Motors - Hobart
Cnr Collins & Barracks Streets, Hobart TAS 7000 (03) 6230 7307

LAUNCESTON

Motors - Launceston
17 Elizabeth Street, Launceston TAS 7250 (03) 6332 9101

SOUTH AUSTRALIA

PROSPECT

Adelaide City Chrysler Jeep Dodge
142 Main North Road, Prospect SA 5082 (08) 8343 1900

ST MARYS

Adrian Brien Chrysler Jeep Dodge
1305 South Road, St Marys SA 5042 (08) 8374 5444

WESTERN AUSTRALIA

BUNBURY

Bunbury Chrysler Jeep Dodge
Sandridge Road, Bunbury WA 6230 (08) 9791 4888

MADDINGTON

DVG Chrysler Jeep Dodge
1900 Albany Highway, Maddington WA 6109 (08) 9492 0000

MANDURAH

Mandurah Chrysler Jeep Dodge
119-121 Pinjarra Road, Mandurah WA 6210 (08) 9581 1581
Service Centre: Cnr Thornborough & Quarry Way, Mandurah WA 6210

MELVILLE

DVG Chrysler Jeep Dodge
170 Leach Highway, Melville WA 6156 (08) 9317 2777
Service Centre: 80 Norma Road, Myaree WA 6154 (08) 9317 2422

NEDLANDS

Chellingworth Chrysler Jeep Dodge
101 Stirling Highway, Nedlands WA 6009 (08) 9273 3131

DODGE NATIONAL DEALER LIST

WANGARA

Wanneroo Chrysler Jeep Dodge
2 Baretta Road, Wangara WA 6065 (08) 9309 9999

WA SERVICE PROVIDERS

BROOME

Minshull Mechanical Repairers
96 Guy Street, Broome WA 6725 (08) 9192 1168

GERALDTON

Auto Elite
26 Wabberton Road, Geraldton WA 6531 (08) 9921 8611

KALGOORLIE

Geoff Waton Auto's
200 Hay Street, Kalgoorlie WA 6340 (08) 9021 6088

KARRATHA

Moxham Motors
4551 Balmoral Road, Karratha WA 6714 (08) 9144 1442

NORTHERN TERRITORY

DARWIN

Kerry Chrysler Jeep Dodge
13-15 Stuart Highway, Stuart Park, Darwin NT 0820 (08) 8980 8080

CHANGE OF OWNERSHIP

If your name or address has changed or you are the owner of this vehicle please complete the other side of this form and mail in a stamped envelope to the following address:

**Chrysler Australia/Pacific Pty Ltd
44 Lexia Place
Mulgrave Vic 3170
CAC Building E, Level 3**

CHRYSLER PRIVACY POLICY

At the Chrysler Group, we share your concern over privacy. Your personal information may be shared within the Chrysler Group authorised dealers, authorised third parties and associated companies for administration of the warranty program, as required by law. You may elect to have no other communication with us, other than is related to these warranty-related issues and customer satisfaction measures.

However, we wish to maintain an on-going relationship with you, as a member of the Chrysler family. This requires the use of the information provided to us, either directly or through our authorised dealer network. This information allows both your dealer, the Chrysler Group, associated companies and third party service providers to provide you with continuing support and assistance, and it helps us in the development of relevant marketing communications and special offers for your benefit.

Simply check the box if you DO NOT wish to receive future marketing communications, including updates, special offers and information on new models.

A full copy of the Chrysler Privacy Policy may be obtained through your dealer, through a Chrysler office or on our website www.chrysler.com.au. You are entitled to access any information we have collected about you. Full details of this process are defined within our Privacy Policy. Put simply, all you have to do is notify Chrysler of your request in writing marked to the attention of the Data Protection Officer at PO Box 4214, Mulgrave VIC 3170 or make the request via our website.

Signing on reverse indicates that your have read, understood and agree to these conditions.

If your name or address has changed or you are the owner of this vehicle please complete the other side of this form and mail in a stamped envelope to the following address:

**Chrysler Australia/Pacific Pty Ltd
44 Lexia Place
Mulgrave Vic 3170
CAC Building E, Level 3**

CHRYSLER PRIVACY POLICY

At the Chrysler Group, we share your concern over privacy. Your personal information may be shared within the Chrysler Group authorised dealers, authorised third parties and associated companies for administration of the warranty program, as required by law. You may elect to have no other communication with us, other than is related to these warranty-related issues and customer satisfaction measures.

However, we wish to maintain an on-going relationship with you, as a member of the Chrysler family. This requires the use of the information provided to us, either directly or through our authorised dealer network. This information allows both your dealer, the Chrysler Group, associated companies and third party service providers to provide you with continuing support and assistance, and it helps us in the development of relevant marketing communications and special offers for your benefit.

Simply check the box if you DO NOT wish to receive future marketing communications, including updates, special offers and information on new models.

A full copy of the Chrysler Privacy Policy may be obtained through your dealer, through a Chrysler office or on our website www.chrysler.com.au. You are entitled to access any information we have collected about you. Full details of this process are defined within our Privacy Policy. Put simply, all you have to do is notify Chrysler of your request in writing marked to the attention of the Data Protection Officer at PO Box 4214, Mulgrave VIC 3170 or make the request via our website.

Signing on reverse indicates that your have read, understood and agree to these conditions.



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